

W-01865A-07-0385
W-01865A-07-0384



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4700

Investigator: Alaina Braddy

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 68092

Date: 4/22/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: John G. and Diane S. Last: Whitley

Account Name: [REDACTED]

Home: [REDACTED]

Street: [REDACTED]

Work: Arizona Corporation Commission

City: [REDACTED]

CBR: DOCKETED

State: AZ Zip: [REDACTED]

is: APR 22 2008

Utility Company: Groom Creek Water Users Association

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

DOCKETED BY [REDACTED]

Nature of Complaint:

Docket No. W-01865A-07-0385
W-01865A-07-0384

*****CORRESPONDENCE RECEIVED April 21, 2008 OPINION OPPOSED*****

To: Arizona Corporation Commission
Re: Application of Groom Creek Water Users Association for approval of Financing and Rate changes.
Docket No. W-01865A-047-0385 and W-01865A-07-0384

As a member of the Groom Creek Water Users Association, this letter is to notify you that I (we) are in favor of the Board of Directors plan to increase the water base rate to \$42.00 per month. We are not in favor of the ACC Staff's proposed rate increase of \$22.50 per month. Although no one likes to see utility rate increases, the \$42.00 base rate is a much more economical plan to accomplish the required infrastructure improvements than the Staff plan and saves us as members over \$275,000.00 with a \$500,000.00 credit line as opposed to a 20 year fixed rate loan. Our Board of Directors plan is the most flexible and we are requesting their plan be approved.

Printed Names(s):
Address:
Signature(s):
Date: 4/15/08

Additional Comments:
We are not in favor of the rate increase hike of \$42.00 per month.
End of Complaint

Utilities' Response:

N/A
End of Response

RECEIVED
2008 APR 22 P 14:06
AZ CORP COMMISSION
DOCKET CONTROL

W-81865A-07-0385
W-81865A-

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

4/22/2008 Letter mailed to customer:

April 22, 2008

RE: GROOM CREEK WATER USERS ASSOCIATION

Dear John G. Whitley and Diane S. Whitley,

Your letter regarding the Groom Creek Water Users Association ("Groom Creek") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Groom Creek application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Alaina Braddy

Public Utilities Consumer Analyst

Utilities Division

End of Comments

Date Completed: 4/22/2008

Opinion No. 2008 - 68092

W - 01865A-07-0385
W - 01865A-07-0384

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Alaina Braddy

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2008 - 68081

Date: 4/21/2008

Complaint Description:

08E Rate Cases Items - In Favor

N/A Not Applicable

Complaint By:

First:

Charles L.

Last:

Bradburn

Account Name:

Home: [REDACTED]

Street:

Work:

City:

CBR:

State:

AZ

Zip: [REDACTED]

is:

Utility Company:

Groom Creek Water Users Association

Division:

Water

Contact Name:

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. W-01865A-07-0385
W-01865A-07-0384

*****CORRESPONDENCE RECEIVED April 21, 2008*****

In Favor

To: Arizona Corporation Commission

Re: Application of Groom Creek Water Users Association for approval of Financing and Rate changes.

Docket No. W-01865A-047-0385 and W-01865A-07-0384

As a member of the Groom Creek Water Users Association, this letter is to notify you that I (we) are in favor of the Board of Directors plan to increase the water base rate to \$42.00 per month. We are not in favor of the ACC Staff's proposed rate increase of \$22.50 per month. Although no one likes to see utility rate increases, the \$42.00 base rate is a much more economical plan to accomplish the required infrastructure improvements than the Staff plan and saves us as members over \$275,000.00 with a \$500,000.00 credit line as opposed to a 20 year fixed rate loan. Our Board of Directors plan is the most flexible and we are requesting their plan be approved.

Printed Names(s):

Address:

Signature(s):

Date: 4/15/08

Additional Comments:

End of Complaint

Utilities' Response:

W-01865A-07-0385
W-01865A-07-0384

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

4/21/2008

Emailed to the customer:

April 21, 2008

RE: GROOM CREEK WATER USERS ASSOCIATION

Dear Charles Bradburn,

Your letter regarding the Groom Creek Water Users Association ("Groom Creek") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Groom Creek application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Alaina Braddy

Public Utilities Consumer Analyst

Utilities Division

End of Comments

Date Completed: 4/21/2008

Opinion No. 2008 - 68081

W-01865A-07-0385
W-01865A-07-0384

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Alaina Braddy

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 68074

Date: 4/21/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Phillip and Rosalean Johnson

Account Name: [REDACTED]

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State:

AZ

Zip: [REDACTED]

is:

Utility Company: Groom Creek Water Users Association

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. W-01865A-07-0385
W-01865A-07-0384

*****CORRESPONDENCE RECEIVED April 21, 2008*****

We are not in favor of raising the water rate as requested by the board of Groom Creek Water Users Association. To my knowledge the proposed water rate increases were not approved by the membership of the Groom Creek Association prior to the Water Boards submission for rate increases to the Corporation Commission. The proposed cost to the association members is too large of an increase and would place an unnecessary burden upon the association's membership/customers at this time.

We favor the Arizona Corporation Commissions' Staff recommendations to improve the water supply and distribution system in Groom Creek with a maximum base rate increase to \$22.50 charge, and using the current water rate charge for the first gallon of water and every gallon thereafter, without tier charges. The financing of major infrastructure improvements should be over a long term to lower the loan payments so a lower water rate to pay for it can be accomplished. A stipulation should be provided that the water rate should be adjusted back down when any financed improvement has been paid in full. The extra cost of financing is offset by the extra time to pay for any improvements or maintenance at a later time, as determined and approved by the current membership of the association and water board, can be resolved and paid for as determined at that time if the cost exceeds current excess revenues held at the time the maintenance or improvements are perceived.

Sincerely,

Phillip Johnson, Association Member 4/18/2008
Rosalean Johnson, Association Member 4/18/2008
End of Complaint

Utilities' Response:

W-01865A-07-0385
W-01865A-07-0384

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

N/A

End of Response

Investigator's Comments and Disposition:

4/21/2008 Letter mailed to customer:

April 21, 2008

RE: GROOM CREEK WATER USERS ASSOCIATION

Dear Phillip and Rosalena Johnson,

Your letter regarding the Groom Creek Water Users Association ("Groom Creek") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Groom Creek application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Alaina Braddy

Public Utilities Consumer Analyst

Utilities Division

End of Comments

Date Completed: 4/21/2008

Opinion No. 2008 - 68074

W-01865A-07-0385
W-01865A-07-0384

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Alaina Braddy

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 68094

Date: 4/22/2008

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

First:

Last:

Complaint By: Edward T.

Schrader

Account Name: [REDACTED]

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Groom Creek Water Users Association

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. W-01865A-07-0385
W-01865A-07-0384

*****CORRESPONDENCE RECEIVED April 21, 2008 OPINION IN FAVOR*****

To: Arizona Corporation Commission

Re: Application of Groom Creek Water Users Association for approval of Financing and Rate changes.

Docket No. W-01865A-047-0385 and W-01865A-07-0384

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Printed Names(s):

Address:

Signature(s):

Date: 4/16/08

Additional Comments:

I will vote for this but I also know these things never reduce when paid off. I would have preferred a one time assessment of \$100-\$2000 and keep the rate low. I am the only there 2-3 weeks a year.

End of Complaint

Utilities' Response:

V-01865A-07-0385
W-01865A-07-0384

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

N/A

End of Response

Investigator's Comments and Disposition:

4/22/2008 Letter mailed to customer:

April 22, 2008

RE: GROOM CREEK WATER USERS ASSOCIATION

Dear Edward T. Schrader,

Your letter regarding the Groom Creek Water Users Association ("Groom Creek") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Groom Creek application.

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Staff appreciates your comments and the interest taken on the proposed rate increase. If you should have any questions relating to this issue, please call me toll free at (800) 222-7000.

Sincerely,

Alaina Braddy

Public Utilities Consumer Analyst

Utilities Division

End of Comments

Date Completed: 4/22/2008

Opinion No. 2008 - 68094

W-01865A-07-0385
W-01865A-07-0384

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Alaina Braddy

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 68093

Date: 4/22/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Vivki and Dan Last: Dendy

Account Name: [REDACTED]

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ

Zip: [REDACTED]

is:

Utility Company: Groom Creek Water Users Association

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No. W-01865A-07-0385
W-01865A-07-0384

*****CORRESPONDENCE RECEIVED April 21, 2008 OPINION OPPOSED*****

To: Arizona Corporation Commission

Re: Application of Groom Creek Water Users Association for approval of Financing and Rate changes.

Docket No. W-01865A-047-0385 and W-01865A-07-0384

As a member of the Groom Creek Water Users Association, this letter is to notify you that we are NOT favor of the Board of Directors plan to increase the water base rate to \$42.00 per month. We are IN favor of the ACC Staff's proposed rate increase of \$22.50 per month. Your (ACC) recommendation for \$22.50 base rate is adequate and fair. Thank you for being judicious in the increase. My husband and I have some concerns about the ethical conduct of our Board of Directors.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

April 22, 2008

Vicki Dendy
Dan Deny

[REDACTED]

W-01865A-07-0385
W-01865A-07-0384

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

RE: GROOM CREEK WATER USERS ASSOCIATION

Dear Vivki Dendy and Dan Dendy:

Your letter regarding the Groom Creek Water Users Association ('Groom Creek') rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the Groom Creek application.

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Sincerely,

Alaina Braddy
Public Utilities Consumer Analyst
Utilities Division
End of Comments

Date Completed: 4/22/2008

Opinion No. 2008 - 68093
